



Seed Alarm

Setup Guide



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Seed Alarm

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Setting up your Base station.

The Base Station controls your entire home security system by connecting to your home internet. You can manage the Base Station by downloading and using the Seed Alarm app, available in the Apple App Store and the Google Play Store.

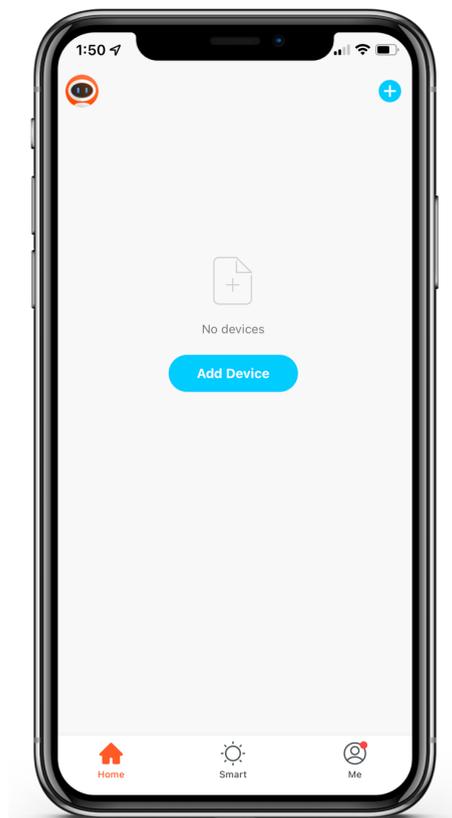
Power on the Base Station by using the USB-C to USB cable provided, inserting one end to the back of the Base Station and the other end to a proper USB port.

In-App Setup

Tip: Make sure to have your Wi-Fi password handy.

Once inside the app, you will be prompted to create a new account or log in to an existing account. Please grant the app access to your Bluetooth and local network once you are logged in.

To connect the app to your Base Station, tap on *Add Device* or the + sign at the top right corner. The device to be added should appear automatically if your Bluetooth is on and access has been granted. Tap *Add* and connect to your Wi-Fi.



Activating the Sensors

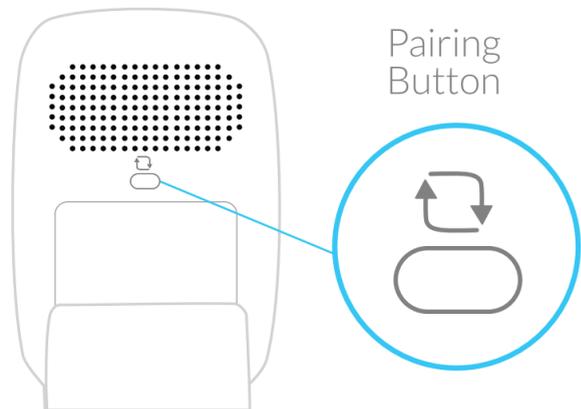
Connect the Window & Door Sensors to your Base Station so you can receive notifications from the Seed Alarm app whenever your doors or windows are open.

Prior to installing the sensors, use the small screwdriver provided to lift up the Seed Alarm cover from the side and flip the batteries inside to the correct side.

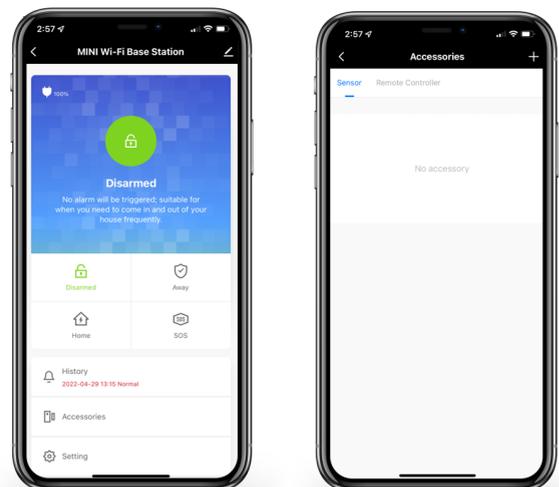
Pairing the Sensors

Note: If you purchased a kit, the sensors included have already been paired with your Base Station.

Method 1: Press the pairing button on the back of the Base Station.



Method 2: Tap on *Accessories* in the app then tap the + sign at the top right corner.



To complete pairing, pull the sensor and its magnet apart. The Base Station should say "Pairing complete." to indicate that the sensor has been paired and it should appear on the Accessories page. Repeat this action for each Door & Window Sensor.

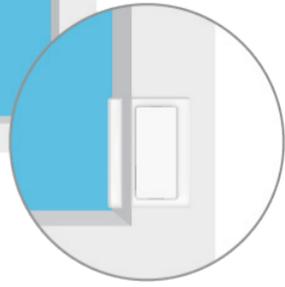
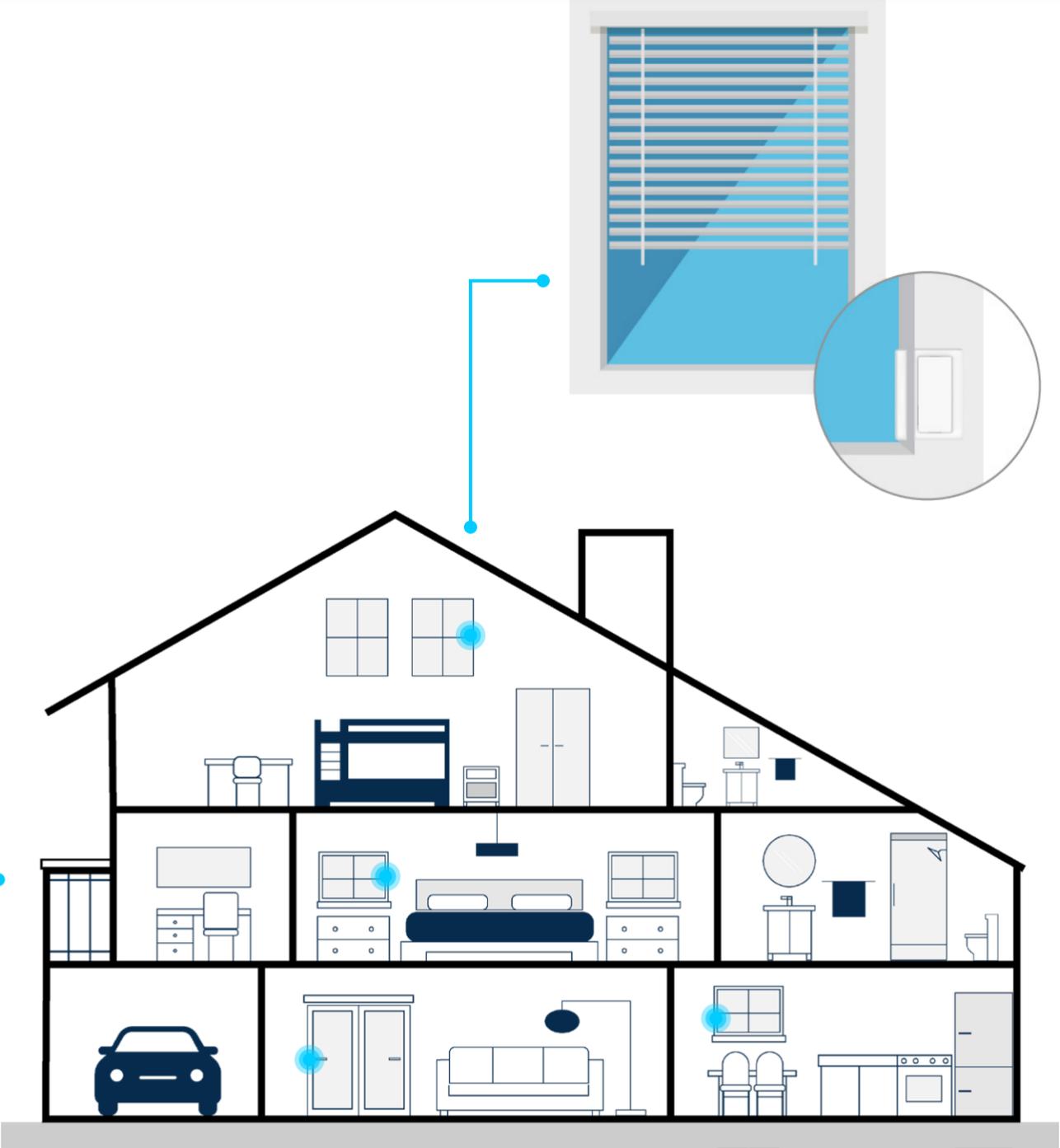
Installing the Sensors

Tip: Without using the adhesive, first hold your sensor and its magnet up to a closed window or door and determine the best position for both parts.

Regarding the position of the sensor and its magnet:

- The arrow of the sensor needs to align with the arrow of the magnet.
- The distance between the sensor and its magnet should not exceed ½ inches.
- Either part can be positioned at 90° angle, as long as they are not more than ½ inches apart.
- If the window/door frame is too narrow, place the magnet instead of the sensor on the frame.

Once a suitable position is determined, place the adhesives on the back of the sensor and the magnet, then remove the adhesive backing. Place the sensor on a door/window frame and the magnet on the surface of a door or a window that opens or slides. Press firmly and hold in place for 30 seconds.

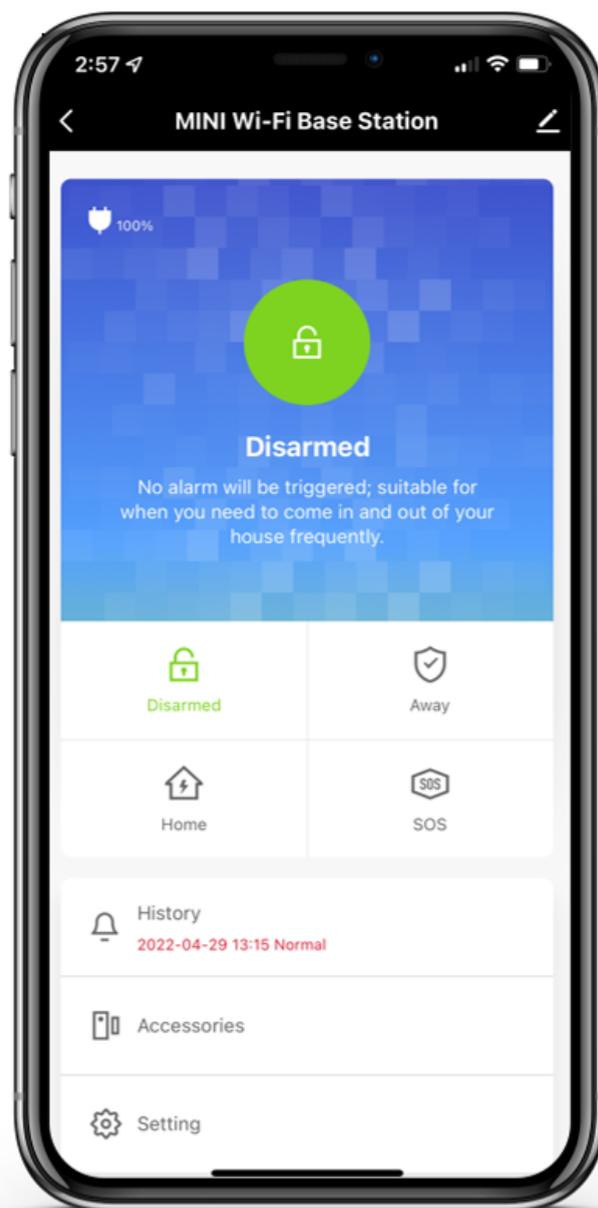


The App

Seed Alarm app allows you to manage your Base Station from anywhere and at anytime. You can easily arm and disarm your home in seconds. We will walk you through a brief overview as to how the app works.

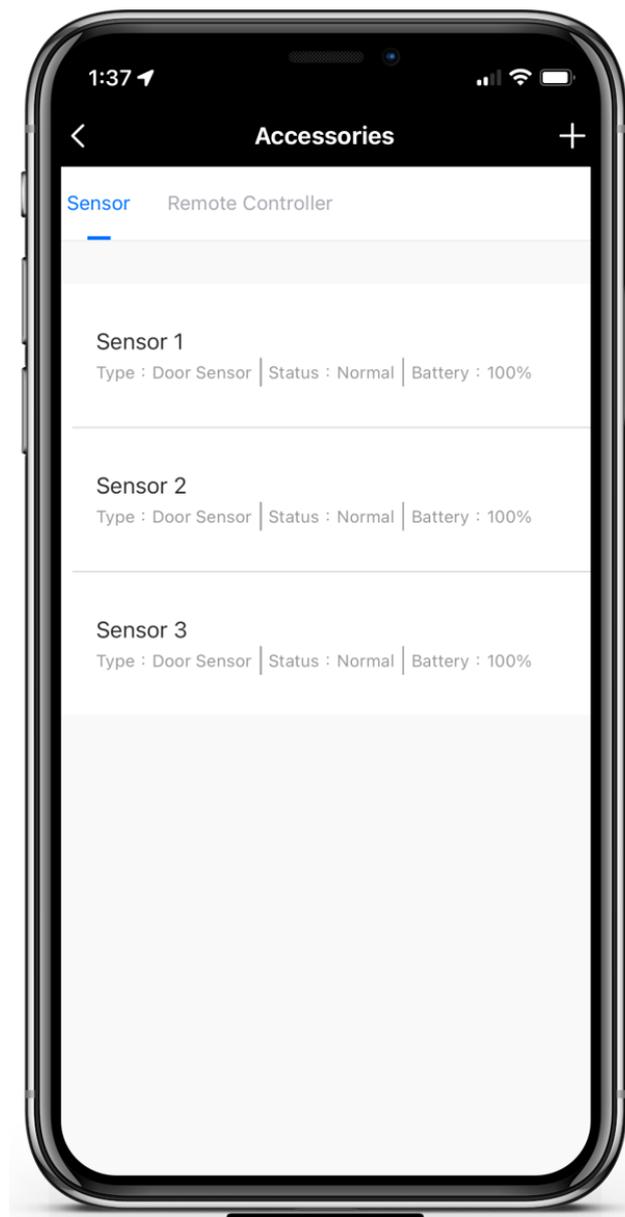
THE DASHBOARD

Easily set your home security system to Disarmed, Away, Home, and SOS mode.



ACCESSORIES

Monitor the battery status of all your sensors and check which sensors have been triggered.



Need Help?

Browse through our frequently asked questions for any problems that may occur. For any other inquiries, you can message our Customer Support Team on Amazon or call us at 949-872-4827 for further assistance.

Frequently Asked Questions

App

What is entry and exit delay?

Entry delay is the length of time you can disarm the system without triggering sensors after entering home. Exit delay is the length of time you can leave your home before the system arms.

Why am I not receiving notifications from my app?

First, check if the app's notification alerts are turned on. You can do this by going to the user profile page ("Me") and tapping on the hexagon with a circle inside. Once there, make sure both the *Sound* and *Enable Notifications* are turned on.

Base Station

How do I change my Base Station name in the app?

You can change the name of your Base Station by going to the dashboard and tapping on the edit icon at the top right corner two times.

When my Base Station restarts, why can't I see any of my sensors?

After the Base Station restarts, it may take a while for your sensors to appear in the app.

Can I add my Base Station to multiple accounts?

No, each Base Station can only be registered to one account. However, that account holder can share the device by going to the dashboard, tapping on the edit icon at the top right corner, and selecting *Share Device*. From there, you will be able to share the device with other users.

Sensors

Will I be notified when the battery of a sensor is running low?

When a sensor's battery is running low, the Base Station will beep to notify the user. You can also monitor the sensor's battery level by going to the *Accessories page*.

How can I distinguish between the different sensors?

You can edit the name of each sensor by tapping on it in the *Accessories page*.

WARRANTY & TERMS OF SALE

This is a "Limited Warranty" which gives you specific legal rights. You may also have other rights, which vary from jurisdiction to jurisdiction. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the limitation or exclusion under this Limited Warranty may not apply to you. Please keep your dated sales receipt; it is required for all warranty requests. Any dispute or controversy regarding this Limited Warranty arising from your use of your Seed Alarm products will be resolved by final and binding bilateral arbitration in accordance with the "Dispute Resolution" section of the Terms of Service, found [here](#).

1. WHAT THE WARRANTY COVERS

For a period of one (1) year from the date of purchase of your Seed Alarm product, or one (1) year from the date of receipt of your replacement Seed Alarm product (see Section II below for details), Seed Alarm ("Seed Alarm") will, at its sole option, repair or replace any Seed Alarm products that malfunction due to defective parts or workmanship at no charge to you. This warranty is not transferable and applies only to the original consumer purchaser. Seed Alarm may, in its sole discretion, make any repair or replacement with new or refurbished product or components. If the product or component requiring repair or replacement is no longer available, Seed Alarm may, in its sole discretion, replace such product with a similar product of similar function.

2. WHAT THE WARRANTY DOES NOT COVER

Repair service, damage due to misuse, abuse, negligence or casualty (e.g., fire), acts of God (including but not limited to lightning, flood, tornado, earthquake, or hurricane), and consumable parts (including batteries) are not covered by this warranty. Damage from unauthorized service or modification of the product or of any furnished component will void this warranty in its entirety. This warranty does not include reimbursement for inconvenience, installation, loss of use, or unauthorized service. In addition, this warranty does not cover any losses, injuries to persons, loss of property or general damages. This warranty, our theft protection, and community support services do not apply to any products purchased from third party sellers on eBay and other online marketplaces. We strongly suggest that you do not buy Seed Alarm products from any unauthorized sellers, as such products may be used, defective, counterfeit or may not be designed for use in your country. This warranty covers only Seed Alarm products and is not extended to other equipment, components, or devices that a customer uses in conjunction with our products. Seed Alarm's maximum liability under this warranty is limited to the original purchase price of the Seed

Alarm product in question. THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY, REPRESENTATION OR CONDITION OF MERCHANTABILITY OR THAT THE PRODUCTS ARE FIT FOR ANY PARTICULAR PURPOSE OR USE, AND SPECIFICALLY IN LIEU OF ALL SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES. IF SEED ALARM LLC CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG A STATUTORY OR IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE CUSTOMER AND THERE SHALL BE NO LIABILITY ON THE PART OF SEED ALARM LLC FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO ANY LOSS OF BUSINESS OR PROFITS, WHETHER OR NOT FORESEEABLE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSIONS MAY NOT APPLY TO YOU.

This limited warranty gives you specific rights. You may have additional rights under applicable law, and this limited warranty does not affect such rights.

II. THEFT PROTECTION

If your Seed Alarm products are stolen at any time after your purchase, Seed Alarm will replace the stolen device at no charge to you. This theft protection is not transferable and applies only to the original consumer purchaser. Coverage of this theft protection is limited to one (1) replacement only for each Seed Alarm products that you have purchased. Theft protection does not apply to any products purchased from third party sellers on eBay and other online marketplaces. Any claim based on theft of your Seed Alarm products must be submitted within fifteen (15) days of the theft and include the original sales receipt, and a copy of a police report evidencing that you reported the theft to the police. Failure to report the theft to police voids this theft protection.

III. How to obtain service / replacement

To obtain the benefit of the above limited warranty or theft protection, please contact Seed Alarm community support at: info@SeedAlarm.com

For warranty requests: Please be prepared to describe the product that needs service, the nature of the problem and to provide proof of purchase. You will also be required to return your existing device in accordance with directions that will be provided by Seed Alarm. Seed Alarm has no warranty obligations with respect to any products that are excluded from warranty pursuant to Paragraph 2 above, as reasonably determined by Seed Alarm, and the owner of such device shall bear all shipping costs for the return of such product to owner. Any claim under this Limited Warranty must be submitted to Seed Alarm before the end of the warranty period described above. Please allow up to fourteen (14) business days for your warranty request to be processed. For replacement requests: Please be prepared to describe the product that needs to be replaced and a copy of the police report. Please allow up to fourteen (14) business days for your replacement to be processed.

Terms of Sale

Please review these Term of Sale carefully as these terms govern your purchase of the products in your order from Seed Alarm and set out your rights and obligations with respect to your purchases, including important limitations and exclusions, such as those contained in our product warranties. These are the Terms of Sale under which we are willing to provide you with our Home Security System and requires the use of binding arbitration to resolve disputes rather than jury trials or class actions(described in detail below). Please be certain you understand them.

By using Seed Alarm's Home Security System, you agree that you have read these Terms of Sale and are legally bound by these Terms of Sale, including the disclaimers, limitations or liability and indemnity obligations below.

Purchases made through the Seed Alarm website are for end user customers only. Sales to dealers, resellers or distributors or any other third-party are prohibited.